

Ovyka Satisfaction for JIRA

Discover how to optimize your service levels continuously from adapted customer feedback



With Ovyka Satisfaction for JIRA, discover how to optimize your service levels continuously from adapted customer feedback. .

- Define your own questions to measure customer satisfaction on various metrics.
- Discover the root causes of customer satisfaction and dissatisfaction,
- Based on the metrics, you can optimize your JIRA Service desk requests, your knowledge base coverage and quality,
- Measure the evolution of satisfaction after configuration changes, to ensure they have a positive impact on customers.

Ovyka is also here to help you optimize your service levels with best practices. Feel free to contact Ovyka for advice and support.

- Iterative methodology to find key performance indicators (KPI) with Ovyka Satisfaction for JIRA
- Expert best practices & methods to optimize your service levels, through proper usage of JIRA and JIRA Service Desk

Marketplace & pricing

Pricing and purchasing on [Atlassian Marketplace](https://marketplace.atlassian.com/plugins/com.ovyka.jira.satisfaction/) (<https://marketplace.atlassian.com/plugins/com.ovyka.jira.satisfaction/>)



Latest Plugin Announcements & Release Notes

Title	Date
Ovyka Satisfaction for JIRA 3.1.1	17 May 2019
Ovyka Satisfaction for JIRA 3.1.0	17 May 2019
Ovyka Satisfaction for JIRA 3.0.0	05 Mar 2019
Ovyka Satisfaction for JIRA 2.1.7	21 Aug 2018
Ovyka Satisfaction for JIRA 2.1.6	21 Aug 2018
Ovyka Satisfaction for JIRA 2.1.3	20 Jul 2018
Ovyka Satisfaction for JIRA 2.1.2	18 May 2018
Ovyka Satisfaction for JIRA 2.1.0	29 Mar 2018
Ovyka Satisfaction for JIRA 1.6.2	06 Feb 2018

Ovyka Satisfaction for JIRA 1.6.1	17 Jan 2018
Ovyka Satisfaction for JIRA 1.6.0	22 Dec 2017
Ovyka Satisfaction for JIRA 1.5.3	01 Sep 2017
Ovyka Satisfaction for JIRA 1.5.2	09 Aug 2017
Ovyka Satisfaction for JIRA 1.5.1	02 Aug 2017
Ovyka Satisfaction for JIRA 1.5.0	02 Aug 2017
Ovyka Satisfaction for JIRA 1.4.1	04 Jul 2017
Ovyka Satisfaction for JIRA 1.4.0	11 May 2017
Ovyka Satisfaction for JIRA 1.3.4	10 Apr 2017
Ovyka Satisfaction for JIRA 1.3.3	23 Mar 2017
Ovyka Satisfaction for JIRA 1.3.2	13 Mar 2017
Ovyka Satisfaction for JIRA 1.3.1	01 Mar 2017
Ovyka Satisfaction for JIRA 1.3.0	24 Feb 2017
Ovyka Satisfaction for JIRA 1.2.3	01 Feb 2017
Ovyka Satisfaction for JIRA 1.2.2	22 Jan 2017
Ovyka Satisfaction for JIRA 1.2.1	17 Jan 2017
Ovyka Satisfaction for JIRA 1.2.0	21 Dec 2016
Ovyka Satisfaction for JIRA 1.1.0	26 Oct 2016

Documentation & Manuals



[Documentation & Manuals](#)

Media Screenshots & Videos

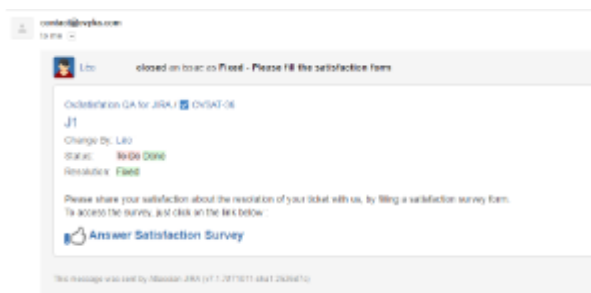


Knowledge Base & Troubleshooting

Feel free to raise a support request on [Support portal](https://support.ovyka.com/servicedesk/customer/portal/2) (<https://support.ovyka.com/servicedesk/customer/portal/2>)



Screenshots



Microsoft Edge - Microsoft Edge (2022)

Microsoft Edge - Microsoft Edge (2022)

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Microsoft Edge - Microsoft Edge (2022)

URL	Method	Status	Size	Time	Cache
https://www.microsoft.com/	GET	200	1024000	0.100s	MISS
https://www.microsoft.com/	GET	200	1024000	0.100s	HIT
https://www.microsoft.com/	GET	200	1024000	0.100s	HIT
https://www.microsoft.com/	GET	200	1024000	0.100s	HIT
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https://www.microsoft.com/	GET	200	1024000	0.100s	HIT