

Ovyka Group Auto Assigner for JIRA

Auto add customer groups, easily allowing your customers to see their colleagues' tickets, based on mail domains

Customer name	Domains	Customer's group
Accounting Team	accounting-team.com it.accounting-team.com	ACCOUNTING-TEAM
Ovyka	mail.accounting-team.com ovyka.com	OVYKA
IT Corporation	it-services.com business-services.com	IT-CORP
Sono Cinema	sono-cine.com video-design.com	SONO_CINE

Ovyka Group Auto Assigner for JIRA allows

- Define groups of customers (locally on JIRA, or on Crowd or on your user directory) to automatically share tickets between "colleagues" (customers from the same company)
- Issue security of created tickets will be automatically set to allow this group of users to see it (based on the email address)
- Members of each group will only see issues created by the other members of the group ("colleagues")

Marketplace & pricing

Pricing and purchasing on [Atlassian Marketplace](#)



Latest Plugin Announcements & Release Notes

Title

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Documentation & Manuals

Feel free to consult our [Documentation & manuals](#) :

- [Administration documentation](#)



Knowledge Base & Troubleshooting

Feel free to raise a support request on [Support portal](#) (<https://support.ovyka.com/servicedesk/customer/portal/6>)



Media Screenshots & Videos

Screenshots

There are no images attached to this page.

